To the attention of:

Ursula von der Leyen
President, European Commission
Margrethe Vestager
Commissioner for the Digital Age
Ylva Johansson
Commissioner for Home Affairs
Janez Lenarčič
Commissioner for Crisis Management
Olivér Várhelyi
Commissioner for Neighbourhood

Call for the establishment of a One-Stop-Shop EU information website for Ukrainian refugees

Dear President, Dear Commissioners,

As millions of Ukrainian citizens flee the advancing and indiscriminate Russian shelling, their only refuge is the territory of the European Union. They face incredible challenges. From Russian bullets and bombs, to lack of safe passage and transportation, to endless others.

Access to adequate, clear and correct information should **not** be one of these challenges.

We call on the European Commission, given your competences on crisis management, digital affairs and providing coordination tools for citizens and Member States, to create with the outmost urgency a portal bringing together all the necessary information, in Ukrainian (as well as other languages spoken by refugees, as they become available, such as English, Polish, Romanian and German), including, but not limited to:

- List of open border crossings into EU countries;
- List and links to EU legislation such as the Temporary Protection Directive, that grants them immediate rights upon being received on EU territories;
- Links to EU resources and actions aimed at assisting Ukrainians fleeing the war.

Also, broken down per the four main countries of acces (Hungary, Poland, Romania and Slovakia):

- Information on specific registration procedures for each country;
- Links to government authorities, with contact details, providing assistance, shelter and care for refugees;

- Links to local CSOs and volunteer networks that provide assistance to refugees;
- Links to quick language guides and local information such as traffic networks, train stations and schedules, resources for shelters, etc.

While we deeply hope for a quick resolution for this senseless war, we see the need to remain prepared and organised to deal with the on-going effects, as well as the aftermath. For now, one of the many such initiatives can be this portal. Making the information easily accessible, in one place, in languages that they speak, can make the difference for many Ukrainians seeking shelter and safety.

We remain at your disposal for cooperation on the setting up of this one-stop-shop. We are firmly confident however that you have both the internal resources and expertise to launch it with all due expedience.

With regards,

Members of the European Parliament

Strasbourg, 08.03.2022

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